



Abacus Guarantee:

Abacus Playgrounds Ltd guarantees its in situ wet pour surfaces in black for a period of three years from date of installation and in colour for a period of five years from date of installation, (the warranty period) to be free from defects due to faulty materials and workmanship in the manufacture and installation of the surface, subject to the following provisions;

Abacus guarantees ground works installed by ourselves for a period of one year from installation date.

We do not accept liability for:-

- Fair wear and tear due to normal usage
- Damage caused by vandalism, misuse or lack of maintenance
- Puncture damage howsoever caused
- Any issues arising from subsidence, heave, landslip or other ground conditions beyond our control
- Any damage caused by the removal of graffiti or the use of improper cleaning materials
- Changes of colour due to light degradation
- Variations in shade or pigment of coloured surfaces
- Release of pigment from re-cycled product
- Non adherence at edges to organic or bio degradable materials
- Surface staining or mould growth due to organic or biological agent present in the atmosphere
- Excessive wear of the surface below moving equipment or points of access / egress where the company's guidelines on the installation of wear pads has not been followed
- Any damage caused by force majeure
- **Discolouration or debonding due to leeching from substrates not installed by ourselves.**

Providing always that the company has received full payment for the works and that we have been given adequate notice and time to investigate the problem, Abacus Playgrounds will, during the warranty period, return to site to remedy the defect at a time agreeable to both parties.